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|  | **ARABICA VIET NAM TECHNOLOGY APPLICATION JOINT STOCK COMPANY**  **Address: 2nd Floor, Number 2F, Alley 200, Vinh Hung Street, Vinh Hung Ward, Hoang Mai District, Hanoi** |

**PRICE QUOTE**

**Dear: Viettel Peru S.A.C COMPANY (BITEL)**

***Project: Build A Voice Broadcast***

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| **NO** | **Function** | **Description** | **Price (USD)** |
| 1 | **CMS** | IVR Scenario Management | 7,000 |
| 2 | Test the IVR script before running |
| 3 | Manage customer list |
| 4 | Manage the list of test numbers |
| 5 | Manage call out program |
| 6 | Management of media units |
| 7 | Manage whitelist |
| 8 | Manage blacklist |
| 9 | Look up media program |
| 10 | Look up call history |
| 11 | Statistical reports |
| 12 | Customer care |
| 13 | System administration (user management, user permission management) |
| 14 | **Call handling** | Call handling | 20,000 |
| 15 | Media handling |
| 16 | Handling the IVR scenario |
| 17 | Call logging |
| 18 | Handling customer interactions (key presses) |
| 19 | Handling requests to make calls |
| 20 | **Campaign handling** | Schedule programs to call out | 3,000 |
| 21 | Make media calls according to scripts and schedules |
| 22 | Call load balancing |
| **Total** | | | **30,000**  **(Thirty Thousand)** |

**Note:** - Quoted pricing does not include any taxes.